

## Cow Shed Cottages – Booking Terms and Conditions

### Booking conditions:

- A contract between you the Holiday maker and Cow Shed Cottages shall be entered into upon payment of a non-refundable deposit of £100 and/or full payment.
- Online and telephone reservations will be held for up to two days pending the receipt of the deposit.
- The full balance of the total amount is payable no later than four weeks before arrival. We reserve the right to re-let the accommodation if the balance is not paid by the due date.
- For bookings made within 4 weeks of your holiday, the full amount must be paid when booking.
- Cow Shed Cottages may on occasion redeem it necessary to upgrade your accommodation; no extra cost to the Holiday maker will be incurred.
- Short breaks are subject to availability.
- In the event of the booking being cancelled, Cow Shed Cottages will endeavour to re-let the period(s) concerned. Your deposit is non-refundable. If due to lateness of a cancellation the cottage is not re-let you, the Holiday maker will be responsible for the whole fee.
- In the event of cancellation, which Cow Shed Cottages could not foresee or avoid, we cannot accept responsibility or pay any compensation. To avoid cancellation losses, it is advised that Holiday makers take out holiday cancellation insurance.
- Dates of the holiday may be changed at the discretion of Cow Shed Cottages, providing the cottage is available for the new dates required and any extra sum is paid for a more expensive week. However, no refund will be given for the balance if the new dates are for a cheaper week or for a shorter booking taken in place of the original booking.
- Bed linen is included in the cost of the holiday. This includes duvet and covers, 2 pillows per person and covers, bath towel and hand towel.
- Due to COVID-19, we request that guests strip their beds of linen prior to leaving.

### The Holiday maker shall:

- Keep the property in the same state and condition as at the beginning of the holiday, and shall leave the property in the same state and cleanliness and general order in which it was found.
- The Holiday maker shall be responsible for all members of their party. The Holiday maker must pay for any breakage's or damage to furniture, fixtures, fittings, inventory or Property.
- Check in time is from 4pm. If arriving after 6pm please let us know. Check out is by 10am.
- The property shall be used only by the persons listed on booking and must not exceed the maximum number of the cottage booked. Unless Cow Shed Cottages has given permission for alteration, any breach of this condition shall entitle Cow Shed Cottages to terminate the booking with no refund.
- If in the opinion of Cow Shed Cottages, any Holiday maker is guilty of unreasonable conduct, which causes a nuisance to the other Holiday makers, we may re-take possession of the accommodation immediately without compensation to the Holiday makers.
- No smoking is allowed inside the cottage. The Holiday maker will be liable for the cost of cleaning if smoking has occurred.
- We reserve the right to enter the cottage under special circumstances or in emergencies.
- The keys must be returned on check out. The Holiday maker shall be responsible for any costs incurred if keys are lost or damaged.
- Cow Shed Cottages shall not be liable for any loss, damage or injury suffered by the Holiday maker, or their party. Cow Shed Cottages shall not be held liable for any loss or damage to personal possessions (including fishing tackle), motorcars or contents.
- [Sorry no pets allowed.](#) A good local kennel is available in our neighbouring village, please ask for details.
- Cow Shed Cottages are adult only, 16+, unless permission is sought and given by Cow Shed Cottages.
- Due to COVID-19, Holiday makers are requested to strip the beds of linen prior to departure.

**We ask for a non-refundable deposit of £100 on booking and the balance to be paid four weeks in advance of your stay.**